

EMPLOYMENT

PROGRAM TITLE:

PROGRAM-ID:

PROGRAM STRUCTURE NO: 02

EMPLOYMENT

REPORT V61 7/28/10

	FISC	AL YEAR 2	008-09		THREE!	MONTHS EN	NDED 09-30-0	9	NINE	MONTHS EN	DING 06-30-10	
	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	<u>+</u> CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)			·							g.	: :	
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	830.24 318,576	679.55 533,210	- 150.69 + 214,634	18 67	791.32 258,583	700.55 197,383	- 90.77 - 61,200	11 24	791.32 425,023	632.88 483,036	- 158.44 + 58,013	20 14
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	830.24 318,576	679.55 533,210	- 150.69 + 214,634	18 67	791.32 258,583	700.55 197,383	- 90.77 - 61,200	11 24	791.32 425,023	632.88 483,036	- 158.44 + 58,013	20 14
					FIS	CAL YEAR	2008-09		l	FISCAL YEAR	2009-10	1.
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	<u>+</u> CHANGE	%
2. NO. PLACED AS % RECEIVING SERVICE	F II: MEASURES OF EFFECTIVENESS PERCENTAGE OF JOB APPLICANTS WHO FOUND JOBS NO. PLACED AS % RECEIVING SERVICES DURING YR % FEDERALLY-MANDATED REPORTS THAT MEET DEADLINES						- 23 - 3 + 0	40 33 0	58 9	49 8 99	- 9 - 1 + 0	16 11 0

PROGRAM TITLE: EMPLOYMENT

02

PART I - EXPENDITURES AND POSITIONS

The variances in the Employment program position count is generally attributed to vacancies dues to budget constraints, personnel turnovers and recruitment difficulties. The variance in expenditures is the net effect of position variances, collective bargaining augmentation and increase in federal fund allocations. Details of the position and expenditures variances are best examined at the lowest program level.

PART II - MEASURES OF EFFECTIVENESS

See lowest level programs for explanation of the variances.

PROGRAM TITLE:

OPERATING COSTS POSITIONS FULL OPPORTUNITY TO WORK

462.50

272,816

462.50

272,816

500,882

393.50

500,882 + 228,066

+ 228,066

69.00

PROGRAM-ID:

PROGRAM STRUCTURE NO: 0201

PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS

EXPENDITURES (\$1,000's)

EXPENDITURES (\$1000's)

TOTAL COSTS POSITIONS

EXPENDITURES (\$1000's)

FISCAL YEAR 2008-09 **THREE MONTHS ENDED 09-30-09 NINE MONTHS ENDING 06-30-10 BUDGETED ACTUAL** + CHANGE % **BUDGETED ACTUAL** + CHANGE % BUDGETED ESTIMATED + CHANGE % 9 458.50 389.50 69.00 15 393.50 69.00 15 458.50 417.50 41.00

60,039

41.00

60,039

24

9

24

390,131

458.50

390,131

449,620

389.50

+

449,620

59,489

69.00

59,489

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15

15

15

	 L	FI:	SCAL YEAR	2008-09			FISCAL YEAR	2009-10	
	Ï	PLANNED	ACTUAL	<u>+</u> CHANGE	%	PLANNED	ESTIMATED	<u>+</u> CHANGE	%
PART II: MEASURES OF EFFECTIVENESS	ſ						. 1		
 PERCENTAGE OF JOB APPLICANTS WHO FOUND JOBS 		54	35	- 19	35	54	49	- 5	9

247,651

458.50

247,651

187,612

417.50

187,612

84

15

84

Intermediate Level Program
No Narrative
(See Lowest Level Programs for Explanation of Variances)

PROGRAM TITLE:

WORKFORCE DEVELOPMENT PROGRAM

PROGRAM-ID: PROGRAM STRUCTURE NO: 020101

LBR-111

	FISC	AL YEAR 2	008-09	•	THREE I	MONTHS EN	NDED 09-30	-09	NINE	MONTHS EN	DING 06	6-30-10	
	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ACTUAL	+ CHANG	E %	BUDGETED	ESTIMATED	<u>+</u> CH	ANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)										. "			
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	123.50 60,319	97.00 21,619	- 26.50 - 38,700	21 64	120.50 15,567	101.00 6,217	- 19.5 - 9,35		120.50 53,659	88.00 60,851		32.50 7,192	27 13
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	123.50 60,319	97.00 21,619	- 26.50 - 38,700	21 64	120.50 15,567	101.00 6,217	- 19.5 - 9,35		120.50 53,659	88.00 60,851		32.50 7,192	27 13
					l FIS	CAL YEAR	2008-09		1	FISCAL YEAR	2009-1	0	
					PLANNED	ACTUAL	<u>+</u> CHANG	≣ %	PLANNED	ESTIMATED	± CHA	NGE	%
PART II: MEASURES OF EFFECTIVENESS 1. PERCENTAGE OF JOB APPLICANTS WH 2. % MILITARY VETERAN JOB APPLICANTS			~	i	 54 48	35 30		9 35 8 38	 54 48	49 44	-	5 4	9
 % OF JOB APPLICANTS REFERRED TO % ADULTS PLACED IN JOBS FOLLOWIN 					46 81	36 80		0 22	46 81	42 80	-	4 1	9
 YOUTHS PLACED IN JOBS AS % COMPL % APPRENTICES COMPLETING TRAINING 		_	•	;	72 8	50 8		2 31 0 0	72 8	65 8	+ ,	7 0	10 0
PART III: PROGRAM TARGET GROUP									1				
 JOB APPLICANTS RECEIVING DLIR PLA 					50000	72927			50000	50000		0	0
 MILITARY VETERANS RECEIVING DLIR EMPLOYERS SEEKING EMPLOYEES FO 					4500 1300	5741 804	+ 124 - 49		4500 1300	4500 1200	+	0 100	0 8
3. EMPLOYERS SEEKING EMPLOYEES FO 4. ADULTS RECEIVING DLIR-SPONSORED					I 2000	2553			2000		+	100 J	0
5. YOUTHS RECEIVING DLIR-SPONSORED					1 600	796		•	600		+	ŏ i	0
6. APPRENTICES IN APPRENTICESHIP TR	AINING PROGRA	AMS			5500	7453	+ 195	3 36	5500	5500	+	0	0
PART IV: PROGRAM ACTIVITY						l					:		
1. SERVICES PROVIDED TO JOB APPLICAL	NTS				42500	69146	+ 2664	63	42500		+ ;	0	0
2. JOB OPENING NOTICES RECEIVD BY DI					16000	6903			16000			1440	9
INDIVIDUALS RECEIVING BASIC & OCCU	JPATL SKILLS T	RNG			2600	3439	+ 83	9 32	2600	2600	+	0	0

PROGRAM TITLE: WORKFORCE DEVELOPMENT PROGRAM

02 01 01 LBR 111

PART I - EXPENDITURES AND POSITIONS

Variances in Fiscal Year 2008-09 and the first quarter of Fiscal Year 2009-10 were due to the delay in filling positions pending the receipt of federal funds.

Variances in the next last quarters of Fiscal Year 2009-10 are due to abolishment of vacant positions and increase in expenditure of federal stimulus funds.

PART II - MEASURES OF EFFECTIVENESS

Items 1, 2, 3, and 5 - Variances in Fiscal Year 2008-09 were due to increased jobseekers and limited jobs available. The unemployment rate increased from 3.1% (2008) to 5.6% (2009). The estimates for Fiscal Year 2009-10 have been adjusted accordingly.

PART III - PROGRAM TARGET GROUPS

Items 1, 2, 4 and 5 - Variances in Fiscal Year 2008-09 were due to more unemployed jobseekers receiving assistance and skills training.

Item 3 - Variance in Fiscal Year 2008-09 was due to fewer job openings available.

Item 6 - Variance in Fiscal Year 2008-09 was due to a change in reporting systems.

PART IV - PROGRAM ACTIVITIES

Items 1 and 3 - Variances in Fiscal Year 2008-09 were due to more unemployed jobseekers receiving services and skills training.

Item 2 - Variance in Fiscal Year 2008-09 was due to fewer job openings available.

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PROGRAM TITLE:

WORKFORCE DEVELOPMENT COUNCIL

PROGRAM-ID: PROGRAM STRUCTURE NO: 020102

LBR-135

	FISC	AL YEAR 2	008-09)		THREE	MONTHS EI	NDE	D 09-30-09		NINE	MONTHS EN	DING	06-30-10	:
	BUDGETED	ACTUAL	± Cl	IANGE	%	BUDGETED	ACTUAL	. <u>±</u>	CHANGE	%	BUDGETED	ESTIMATED	± C	HANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)		u				:					:				
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	3.00 636	3.00 334		0.00 302	0 47	3.00 142	2.00 111	 - -	1.00	33 22	3.00 461	1.00 457	-	2.00	67 1
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	3.00 636	3.00 334	+	0.00 302	0 47	3.00 142	2.00 111	-	1.00 31	33 22	3.00 461	1.00 457		2.00	67 1
						FIS	CAL YEAR	2008	3-09			FISCAL YEAR	2009	-10	
						PLANNED	ACTUAL	1 <u>±</u> C	CHANGE	%	PLANNED	ESTIMATED	<u>+</u> CH	ANGE	%
PART II: MEASURES OF EFFECTIVENESS 1. % SUCCESS WORKFORCE INVESTMEN 2. % SUCCESS ADVANCING ADM/LEG REC 3. % SATISFACTION W/WDC'S EFFECTIVE	COMMENDATION	NS		ž.		80 56 72	80 50 72	 + - +	 0	0 11 0	80 50 73		+ + + + + + + + + + + + + + + + + + + +	0 0	
								 + - +	 0 40584 917	0 19 2	847353 211414 53509	850000 180289 54426		2647 31125 917	 0 15
2. NO. OF REPORTS AND PUBLICATIONS	VILIAN POPULATION (AGES 14-64) LEMENTARY AND SECONDARY SCHOOL POPULATION DST-SECONDARY SCHOOL POPULATION							 + - +	0 1 0	0 20 0	80 5 120	80 4 120	+ - +	0 1	(

PROGRAM TITLE: WORKFORCE DEVELOPMENT COUNCIL

02 01 02 LBR 135

PART I - EXPENDITURES AND POSITIONS

Variance in Fiscal Year 2008-09 was due to delay in filling temporary positions pending the recruitment process and receipt of federal funds. Variances in Fiscal Year 2009-10 are due staff layoffs and furlough savings.

PART II - MEASURES OF EFFECTIVENESS

Item 2 - Variance in Fiscal Year 2008-09 was due to staff vacancies resulting in less success in advancing administration and legislative recommendations.

PART III - PROGRAM TARGET GROUPS

Item 2 - Variance in Fiscal Year 2008-09 was due to including only the public school elementary and secondary population. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.

PART IV - PROGRAM ACTIVITIES

Item 2 - Variances in Fiscal Year 2008-09 was due to staff vacancies resulting in less reports and publications completed. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.

PROGRAM TITLE:

UNEMPLOYMENT INSURANCE PROGRAM

PROGRAM-ID: I BR-171

	FISC	AL YEAR 2	2008-09		THREE I	MONTHS EN	NDED 09-30-09	9	NINE	MONTHS END	DING 06-30-10	1
	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ESTIMATED	+ CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)					e e						: :	!
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	207.50 181,426	177.00 452,319		15 149	207.50 223,401	188.00 175,301	- 19.50 - 48,100	9 22	207.50 303,825	207.50 351,901	+ 0.00 + 48,076	0 16
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	207.50 181,426	177.00 452,319		15 149	207.50 223,401	188.00 175,301	- 19.50 - 48,100	9 22	207.50 303,825	207.50 351,901	+ 0.00 + 48,076	0 16
					FIS	CAL YEAR	2008-09	•	-	FISCAL YEAR	2009-10	
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS 1. NO. INSURED EMPLOYEES AS % OF TT					95	94		1	95	95	+ 0	l 0
2. NO. PROMPT PAYMTS MADE AS % TOT.		N DET			90	86		4	90 90	85	- 5	6
3. NO. ACCEPTABLE NONMON. DET. AS % 4. NO. ACCEPTABLE APPEALS DEC. AS %					90 90	81 84	- 9 - 6	1 10	i 90	80 85	- 10 - 5	11 6
5. NO. PROMPT STATUS DET. AS % TOTAL		,			l 85	86		' ' 1	90 85	85 I	+ 0	0
6. NO. AUDITS PERFORMED AS % TTL EM					2	2	+ 0	i o	2	2	+ 0	Ö

1.	NO. INSURED EMPLOYEES AS % OF TTL LBR FORCE	95	94	-	1	1	95	95	+	0	0
2.	NO. PROMPT PAYMTS MADE AS % TOTAL NO. PAYMT	90	86	-	4	4	90	85	-	5	6
3.	NO. ACCEPTABLE NONMON. DET. AS % TOTAL NONMON DET	90	81	-	9	10	90	80	-	10	11
4.	NO. ACCEPTABLE APPEALS DEC. AS % TTL DECISIONS	90	84	-	6	7	90	85	-	5]	6
5.	NO. PROMPT STATUS DET. AS % TOTAL STATUS DET.	85	86	+	1	1	85	85	+	0	0
6.	NO. AUDITS PERFORMED AS % TTL EMPLOYERS	. 2	2	+	0	0	2	2	+	0	0
7.	NO. EMPLOYERS DELINQ FOR TAXES AS % TTL EMPLOYERS	5	5	+	0	0	5	. 5	+	0	0
8.	NO. EMPLOYERS DELINQ FOR REPT AS % TTL EMPLOYERS	10	8	-	2	20	10	10	+	0	0
PART	III: PROGRAM TARGET GROUP			Π	1					i j	
1.	NO. OF INSURED UNEMPLOYED INDIVIDUALS (WKLY AVE)	15900	17298	+	1398	9	16000	18800	+	2800	18
2.	NO. OF SUBJECT EMPLOYERS	31500	31265	-	235	1	31700	31400	-	300	1.
3.	NO. OF SELF-FINANCED NON-PROFIT ORGANIZATIONS	200	199	-	1	1	200	200	+	0	0
PART	IV: PROGRAM ACTIVITY	1		1					1		
1.	INITIAL OR NEW CLAIMS (ALL PROGRAMS)	150000	141427	-	8573	6	135000	191200	+	56200	42
2.	CONTINUED CLAIMS (ALL PROGRAMS) (1000'S)	970	1133	+	163	17	850	1742	+ .	892	105
3.	CLAIMS ADJUDICATION - ALL PROG (NON-MONETARY DET)	58000	48064	-	9936	17	54000	60900	+	6900	13
4.	STATUS DETERMINATIONS	8000	7515	-	485	6	8000	7900	-	100	1
5.	EMPLOYER AUDITS	600	705	+	105	18	600	700	+	100	17
6.	TAX PAYMENT PROCESSING	125000	124645	-	355	0	126000	124800	-	1200	1
7.	WAGE RECORDS (1000S)	2800	2683	-	117	4	2800	2700	-	100	4
8.	INSURED UNEMPLOYMENT RATE	2.6	2.7	+	0.1	4	2.6	3.2	+	0.6	23
9.	TOTAL UNEMPLOYMENT RATE	5.0	5.7	+	0.7	14	5.5	7.0	+	1.5	27

PROGRAM TITLE: UNEMPLOYMENT INSURANCE PROGRAM

02 01 03 LBR 171

PART I - EXPENDITURES AND POSITIONS

Variances in Fiscal Year 2008-09 were due to delay in filling positions pending the recruitment process and increased unemployment benefits. The total unemployment rate increased from 3.1% (2008) to 5.7% (2009).

Variance in the first quarter of Fiscal Year 2009-10 was due to delay in expenditure of federal stimulus funds. Variance in the last three quarters of Fiscal Year 2009-10 is due to expenditure of federal stimulus funds.

PART II - MEASURES OF EFFECTIVENESS

Items 3 and 8 - Variances in Fiscal Year 2008-09 were due to higher unemployment rate and increased workload. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.

PART III - PROGRAM TARGET GROUPS

Item 1- Variance in Fiscal Year 2009-10 is due to the total unemployment rate increasing to 7%.

PART IV - PROGRAM ACTIVITIES

Items 1, 2, 3, and 5 - Variance in Fiscal Year 2008-09 were due to higher unemployment rate and increased workload. The estimates for Fiscal Year 2009-10 have been adjusted accordingly.

Items 8 and 9 - Variances in Fiscal Year 2008-09 were due to the weakened economy. The estimates for Fiscal Year 2009-10 have been adjusted accordingly.

PROGRAM TITLE:

OFFICE OF COMMUNITY SERVICES

PROGRAM-ID: PROGRAM STRUCTURE NO: 020104

LBR-903

	FISC	AL YEAR 2	008-09		THREE	MONTHS EN	NDED 09-30-09)	NINE	MONTHS END	DING 06-30-10	1.
	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ESTIMATED	+ CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)											· ·	
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	6.00 10,653	5.00 7,543		17 29	5.00 4,798	5.00 2,279	+ 0.00 - 2,519	0 53	5.00 14,516	3.00 16,912	- 2.00 + 2,396	40 17
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	17 29	5.00 4,798	5.00 2,279	+ 0.00 - 2,519	. 0 53	5.00 14,516	3.00 16,912	- 2.00 + 2,396	40 17			
			•		FIS	SCAL YEAR	2008-09 + CHANGE		PLANNED	FISCAL YEAR ESTIMATED		1 %
PART II: MEASURES OF EFFECTIVENESS 1. # ECON DISADVANTAGED WHO OBTAIN 2. # REFUGEES WHO OBTAINED EMPLOY 3. # IMMIGRANTS OBTAINED EMPLOYMEI 4. OF CLIENTS TRACKED # ECON DISADV 5. # REFUGEES WHO MAINTAINED EMPLO 6. # IMMIGRANTS OF TRACKED WHO MAIN 7. # PERSONS OBTAIN OTHR (NON-EMPLO		1400 20 300 300 10 150 30000	1519 21	+ 119 + 1 - 79 + 236 + 8 + 26	9 5 26 79 80	1400 20 300 300 10	1400 20 250 350 10	+ 0 + 0 - 50 + 50 + 0 + 0 + 0	0 0 17 17 0 0			
PART III: PROGRAM TARGET GROUP 1. # ECONOMICALLY DISADVANTAGED PE 2. # IMMIGRANTS SERVED 3. # REFUGEES SERVED		 31000 610 25	32058 262 38	- 348	3 57 52	31000 610 25		- 1000 - 10 + 0	 3 2 0			
PART IV: PROGRAM ACTIVITY 1. # FEDERAL GRANTS AWARDED TO THE 2. \$ AMOUNT OF FEDERAL GRANTS AWAR 3. # FEDERALLY-FUNDED CONTRACT ADM 4. # STATE-FUNDED POS CATEGORIES ADM 5. # STATE-FUNDED CONTRACTS ADMINIS 6. # CONTRACTS MONITORED/EVALUATE 7. # TRAININGS/WORKSHOPS CONDUCTE		 8 5648377 15 8 60 68	5438000 14 8	 + 0 - 210377 - 1 + 0 - 19 - 13 - 40	0 4 7 0 32 19 36	8 5648377 15 8 60 68 110	28 8 31 59	+ 5 - 210377 + 13 + 0 - 29 - 9	63 4 87 0 48 13 36			

PROGRAM TITLE: OFFICE OF COMMUNITY SERVICES

02 01 04 LBR 903

PART I - EXPENDITURES AND POSITIONS

Variance in Fiscal Year 2008-09 was due to the delay in filling positions pending the recruitment process and reduction in general funds.

Variance in the first quarter of Fiscal Year 2009-10 was due to delay in expenditure of federal stimulus funds.

Variance in the last three quarters of Fiscal Year 2009-10 is due to staff layoffs and the expenditure of federal stimulus funds.

PART II - MEASURES OF EFFECTIVENESS

Items 3, 4, 5, and 6 - Variances for Fiscal Year 2008-09 were due to federal requirements mandating reporting of unduplicated number of persons served in contrast to prior reporting practices of reporting all persons served which included persons requiring additional services. This reporting requirement was also applied to State funded contracts. Additionally, the transition and implementation of performance-based State contracts have further attributed to a more accurate reporting of persons served. Another contributing factor was the poor economy and the drastic increased costs required to serve this target population. The estimates for Fiscal Year 2009-10 have been adjusted accordingly.

Item 5 - Variance for Fiscal 2008-09 was due to more refugees receiving services by the providers.

PART III - PROGRAM TARGET GROUPS

Item 2 - Variance for Fiscal Year 2008-09 was due to federal requirements mandating reporting of unduplicated number of persons served in contrast to prior practices of reporting all persons served which included persons requiring additional services. This new reporting requirement was also applied to state funded contracts. Additionally, the transition and implementation of performance-based state contracts have further attributed to a more accurate reporting of person served. Another contributing factor was the poor economy and the drastic increased costs required to serve this target population.

Item 3 - Variance for Fiscal Year 2008-09 was due to refugees becoming more informed of the available services by the providers.

PART IV - PROGRAM ACTIVITIES

Items 1 and 3 - Variances in Fiscal Year 2009-10 are due to federal stimulus grants resulting in more federally funded contracts.

Items 5, 6, and 7 - Variances in Fiscal Year 2008-09 were due to reduction in general funds resulting in less state funded contracts administered, monitored, and evaluated, and fewer training workshops conducted by OCS.

VARIANCE REPORT

REPORT V61 7/28/10

PROGRAM TITLE:

HI CAREER (KOKUA) INFORMATION DELIVERY SYS LBR-905

PROGRAM-ID:

PROGRAM STRUCTURE NO: 020105

	FISC	AL YEAR 2	008-09			THREE	MONTHS EN	NDE	D 09-30-09		NINE	MONTHS EN	DING 06-30-10	
	BUDGETED	ACTUAL	+ CHA	NGE	%	BUDGETED	ACTUAL	±	CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	. %
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)											÷			
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	0.00 591	0.00 416		0.00 175	0 30	0.00 117	0.00 78	+	0.00 39	0 33	0.00 407	0.00 388	+ 0.00 - 19	0 5
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	0.00 591	0.00 416		0.00 175	0 30	0.00 117	0.00 78	+	0.00	0 33	0.00 407	0.00 388	+ 0.00 - 19	0 5
						FIS	CAL YEAR	2008	3-09			FISCAL YEAR	2009-10	
						PLANNED	ACTUAL	<u> + C</u>	CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS 1. USER SATISFACTION W/CAREER EXPL	ORATIN TOOL (1-100)			i	80	86	 +	6	8	80	80	+ 0	 0
PART III: PROGRAM TARGET GROUP 1. NUMBER OF INTERNET "HITS" ON CARE		132000	233543	 +	101543	77	135000	135000	+ 0	0				
PART IV: PROGRAM ACTIVITY 1. NO. OUTREACH AND EDUCATIONAL AC	I III: PROGRAM TARGET GROUP NUMBER OF INTERNET "HITS" ON CAREER KOKUA WEBSITE							 +	12	60	20	20	+ 0] C

PROGRAM TITLE: HI CAREER (KOKUA) INFORMATION DELIVERY SYS

02 01 05 LBR 905

PART I - EXPENDITURES AND POSITIONS

Variances in Fiscal Year 2008-09 and the first quarter of Fiscal Year 2009-10 were due to vacant federally funded positions.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

Item 1 - Variance in Fiscal Year 2008-09 was due to the universal access to the Career Kokua web site resulting in Hawaii workers and students logging on to the system and accessing the various career and educational information files.

PART IV - PROGRAM ACTIVITIES

Item 1 - Variance in Fiscal Year 2008-09 was due to an increase in participation in conferences, training workshops, career fairs, and community events for special populations such as the unemployed, Leeward Coast residents and students, Native Hawaiians, and exoffenders.

PROGRAM TITLE:

VOCATIONAL REHABILITATION

PROGRAM STRUCTURE NO.

HMS-802

PROGRAM STRUCTURE NO: 020106

	FISC	AL YEAR 2	008-09		THREE	MONTHS E	NDED 09-30-09	•	NINE	MONTHS EN	DING 06-30-10	4
	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ESTIMATED	+ CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)			:	·							: :	
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	122.50 19,191	111.50 18,651		9	122.50 3,626	121.50 3,626	- 1.00 + 0	1 0	122.50 17,263	90.00 19,111	- 32.50 + 1,848	27 11
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	122.50 19,191	111.50 18,651		9	122.50 3,626	121.50 3,626	- 1.00 + · 0	1 0	122.50 17,263	90.00 19,111	- 32.50 + 1,848	27 11
		· · · · · · · · · · · · · · · · · · ·		•	I FIS	CAL YEAR	2008-09		İ	FISCAL YEAR	2009-10	*1
					PLANNED	ACTUAL	<u>+</u> CHANGE	%	PLANNED	ESTIMATED	<u>+</u> CHANGE	%
PART II: MEASURES OF EFFECTIVENESS 1. NO. RECEIVING SERVICES AS % NEED 2. NO. PLACED AS % RECEIVING SERVICES					8	11 6	 + 3 - 3	 38 33		6 8	- 2 - 1	 25 11
3. AVERAGE TIME TO ACHIEVE GAINFUL! 4. AV. COST PER INDIVIDUAL TO ACHIEVE 5. AV. WKLY EARNINGS AS % OF EARNING	EMPLOYMENT E EMPLOYMENT			Y	28 4000 650		- 5 + 752	18 19 28	28 4000 650	23 4800	- 5 + 800 - 150	18 20 23
PART III: PROGRAM TARGET GROUP 1. # PERSONS W DISABILITIES WHO COU			•		030 77233	-	+ 0	20 0	77233	77233	+ : 0	0
PART IV: PROGRAM ACTIVITY					1		1		1			
 NO. OF APPLICATIONS PROCESSED 					2500	1933	- 567	23	2500	950	- 1550	62
 NO. OF VOC. REHAB. PLANS DEVELOPE NO. IN REHABILITATION PROGRAMS 	ĒĐ				1400 6500	1110 8792	- 290 + 2292	21 35	1400 6500	100 4900	- 1300 - 1600	93 25
4. NO. OF SUCCESSFUL JOB PLACEMENT	'S				700	514	•	•	700	'	- 345	49

PROGRAM TITLE: VOCATIONAL REHABILITATION

02 01 06 HMS 802

PART I - EXPENDITURES AND POSITIONS

Estimated nine months ending 06-30-10, variance due to ceiling increase and funds carried over from FY 09.

The variance in positions is due to the RIF and vacancy cuts.

PART II - MEASURES OF EFFECTIVENESS

- Item 1 The variance was due to a large influx of individuals applying for services prior to the October 2008 implementation of Active Order of Selection.
- Item 2 The variance was due to a decrease in placements and increase in the number of people receiving VR services.
- Item 3 The decrease in the average time to achieve gainful employment was due to the emphasis on timely case processing and individuals with disabilities seeking more immediate job placement services.
- Item 4 The variance is due to an increase in the average cost for goods and services that are needed to achieve employment and an overall decrease in total number of individuals achieving successful employment.
- Item 5 The decrease in earnings is due to individuals with disabilities choosing to enter the workforce immediately and accepting entry level jobs at minimum wage.

PART III - PROGRAM TARGET GROUPS

Item 1 - No changes.

PART IV - PROGRAM ACTIVITIES

Item 1 - The negative variance is due to the 2008 implementation of Active Order of Selection. Individuals are seeking other means of assistance to obtain employment.

- Item 2 The negative variance is due to the 2008 implementation of Active Order of Selection. Between 10/08 to 04/10, no plans were developed.
- Item 3 The positive variance is due to a greater number of individuals applying for VR services and faster case processing resulting in more individuals with disabilities in the rehabilitation program. Less number of individuals in the program is anticipated for FY 10 due to not having enough funds to serve all individuals.
- Item 4 The decrease in successful job placements was due to more individuals served, but less individuals who were ready for employment due to severity of their disabilities, increasing the time in the program and their cases closed unsuccessfully.

ENFORCEMENT OF LABOR LAWS

PROGRAM TITLE: PROGRAM-ID:

PROGRAM STRUCTURE NO: 0202

CE REPORT REPORT V61

	FISC	AL YEAR 2	008-09		THREE	MONTHS EN	NDED 09-30-09)	NINE	MONTHS END	DING 06-30-10	
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	244.00 36,961	195.00 24,537	- 49.00 - 12,424	20 · 34	215.50 8,658	192.00 7,857	- 23.50 - 801	11 9	215.50 27,353	158.00 26,780	- 57.50 - 573	27
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	244.00 36,961	195.00 24,537	- 49.00 - 12,424	20 34	215.50 8,658	192.00 7,857	- 23.50 - 801	11 9	215.50 27,353	158.00 26,780	- 57.50 - 573	27 2
					FIS	CAL YEAR	2008-09	:		FISCAL YEAR	2009-10	
			i.		PLANNED	ACTUAL	<u>+</u> CHANGE	%	PLANNED	ESTIMATED	+ CHANGE	%
PART II: MEASURES OF EFFECTIVENESS 1. % OF SUBJECT EMPLOYERS IN COMPLI	ANCE				80	82	 + 2	3	80	 80	+ 0	0

Intermediate Level Program
No Narrative
(See Lowest Level Programs for Explanation of Variances)

STATE OF HAWAII

PROGRAM TITLE:

HI OCCUPATIONAL SAFETY & HEALTH PROGRAM

PROGRAM-ID: PROGRAM STRUCTURE NO: 020201

LBR-143

REPORT V61 7/28/10

	FISC	AL YEAR 2	008-0	9		THREE M	MONTHS EN	IDED 09-30	09	NINE	MONTHS EN	DING 06-30-10	: :
	BUDGETED	ACTUAL	± C	HANGE	%	BUDGETED	ACTUAL	+ CHANG	E %	BUDGETED	ESTIMATED	+ CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)											ı		
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	67.00 4,407	42.00 43	-	25.00 4,364	37 99	55.50 925	41.00 776	- 14.5 - 14	•	55.50 3,106	30.00 2,925	- 25.50 - 181	46 6
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	67.00 4,407	42.00 43	-	25.00 4,364	37 99	55.50 925	41.00 776	- 14.5 - 14		55.50 3,106	30.00 2,925	- 25.50 - 181	46 6
								2008-09			FISCAL YEAR		1. 4
	II: MEASURES OF EFFECTIVENESS							± CHANGE	<u> </u>	PLANNED	ESTIMATED	<u>+</u> CHANGE	%
PART II: MEASURES OF EFFECTIVENESS 1. ACCIDENT, INJURY/ILLNESS RATE PER 2. WORKDAYS LOST PER 100 EMPLOYEES 3. WORK-RELATED FATALITIES PER 100,01 4. AVERAGE WORKERS' COMPENSATION	÷	 4.7 3.0 20 6800	18	- 0. - 0. - :	7 23	4.7 3.0 20 6800	18	- 0.4 - 0.7 - 2 + 200	9 23 10 3				
PART III: PROGRAM TARGET GROUP 1. COVERED CIVILIAN WORK FORCE EXCE 2. COVERED EMPLOYERS EXCLUDING FE 3. NO. ELEVATORS, BOILERS, ETC. IN STA	-	530000 34000 21700	34000		 0		34000	+ 0 + 0 - 3000	0				
PART IV: PROGRAM ACTIVITY 1. NO. OF SAFETY/HEALTH COMPLIANCE I 2. #SAFETY/HEALTH COMPLIANCE ASSIS* 3. NO. FATALITY/CATASTROPHE INVESTG 4. NO. DISCRIMINATION INVESTIGATIONS 5. NO. OF SAFETY AND HEALTH HAZARDS 6. NO. OF ELEVATOR/ETC. INSPECTIONS 7. NO. OF BOILER AND PRESSURE VESSE 8. NO. OF COMPLAINTS SATISFIED WITH T 9. TOTAL NUMBER OF TRAINING HOURS F		800 240 10 15 1000 4200 4800 60 240	80 12 15	+ 2 + 6 - 1000 - 1800 - 10	0 67 2 20 0 0 4 6 0 24 0 38 0 17	800 240 10 15 1000 4200 4800 60	50	- 380 - 160 + 2 + 0 - 1000 - 1800 - 10 - 160	48 67 20 0 0 24 38 17 67				

PROGRAM TITLE: HI OCCUPATIONAL SAFETY & HEALTH PROGRAM

02 02 01 LBR 143

PART I - EXPENDITURES AND POSITIONS

Variances in Fiscal Year 2008-09 were due to delays in filling vacant positions pending the recruitment process.

Variances in Fiscal Year 2009-10 are due to staff layoffs and abolishment of vacant positions.

PART II - MEASURES OF EFFECTIVENESS

Items 2 and 3 - Variances in Fiscal Year 2008-09 were due to emphasizing workplace safety in the private sector through outreach activities and employer workshops resulting in less workdays lost and work-related fatalities. The estimates for Fiscal Year 2009-10 have been adjusted accordingly.

PART III - PROGRAM TARGET GROUPS

Item 3 - Variance in Fiscal Year 2008-09 was due to including elevators and boilers no longer in service in the planned total. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.

PART IV - PROGRAM ACTIVITIES

Items 1, 2, 6, 7, 8, and 9 - Variances in Fiscal Year 2008-09 were due to staff vacancies resulting in less compliance inspections and consultations, elevator and boiler inspections, timely responses to complaints, and training hours provided. The estimates for Fiscal Year 2009-10 have been adjusted accordingly.

Item 3 - Variance in Fiscal Year 2008-09 was due to fatalities in the construction industry resulting in more investigations. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.

PROGRAM TITLE: WAGE STANDARDS PROGRAM

PROGRAM-ID:

PROGRAM STRUCTURE NO: 020202

LBR-152

REPORT V61 7/28/10

	FISC	AL YEAR 2	008-09			THREE!	MONTHS E	NDED 0	9-30-09		NINE	MONTHS END	DING 06-30-10	i
	BUDGETED	ACTUAL	+ CHANG	GE	%	BUDGETED	ACTUAL	<u>+</u> CI	IANGE	%	BUDGETED	ESTIMATED	+ CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)							,							: : :
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	24.00 1,256	22.00 1,272		.00 16	8 1	22.00 260	20.00 260	- +	2.00 0	9 0	22.00 937	18.00 779	- 4.00 - 158	18 17
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	24.00 1,256	22.00 1,272		.00	8 1	22.00 260	20.00	+	2.00 0	9	22.00 937	18.00 779	- 4.00 - 158	18 17
							CAL YEAR	2008-09	9			FISCAL YEAR		ii
						PLANNED	ACTUAL.	<u> +</u> CH/	ANGE	%	PLANNED	ESTIMATED	<u>+</u> CHANGE	%
					130 22 100 100 54 195 20	1	 + -	1 0 65 56 2 145 11 0	1 0 65 56 4 74 55 0	117 21 100 100 50 195 19	20 40 45 49 60	+ 8 - 1 - 60 - 55 - 1 - 135 - 11 + 5	7 5 60 55 2 69 58 6	
PART III: PROGRAM TARGET GROUP 1. TOTAL NUMBER OF EMPLOYERS 2. TOTAL NUMBER OF LABOR FORCE (TH 3. TOTAL NUMBER OF COMPLAINTS (WAC 4. TOTAL NO. OF COMPLAINTS (WORK IN. 5. TOTAL NUMBER OF MINORS (14 - 17 YE)	SES) JURY TERMINAT	TION)		-		32000 593 769 131 66860	32000 578 809 115 66900	- + -	0 15 40 16 40	0 3 5 12 0	32100 596 700 125 66900	578 626	+ 0 - 18 - 74 - 24 - 1341	0 3 11 19 2
PART IV: PROGRAM ACTIVITY 1. INVESTIGATIONS COMPLETED 2. CERTIFICATES ISSUED 3. COMPLAINT AND APPEAL HEARINGS 4. ENROLLEES AT EDUCATIONAL WORKS	HOPS				. ì	650 12500 80 600	737 10645 128 462	- +	87 1855 48 138	13 15 60 23	500 12000 80 350	9932	+ 5	6 17 6 14

PROGRAM TITLE: WAGE STANDARDS PROGRAM

02 02 02 LBR 152

PART I - EXPENDITURES AND POSITIONS

Variance in the last three quarters of Fiscal Year 2009-10 is due to staff layoffs and furlough savings.

PART II - MEASURES OF EFFECTIVENESS

Items 3, 4, and 6 - Variances in Fiscal Year 2008-09 were due to less complex complaints resulting in less average time between filing complaints and findings and between hearings and decisions. The estimates for Fiscal Year 2009-10 have been adjusted accordingly.

Item 7 - Variance in Fiscal Year 2008-09 was due to the weak economy resulting in less work opportunities for minors and lower child labor violations. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.

PART III - PROGRAM TARGET GROUPS

Items 3 and 4 - Variance in Fiscal Year 2008-09 was due to the weak economy resulting in less work injury termination complaints. The estimates for Fiscal Year 2009-10 have been adjusted accordingly.

PART IV - PROGRAM ACTIVITIES

Items 1 and 3 - Variances in Fiscal Year 2008-09 were due to less complex complaints resulting in more investigations and appeal hearings completed.

Items 2 and 4 - Variances in Fiscal Year 2008-09 were due to the weak economy resulting in less certificates issued to minors and less enrollees at educational workshops. The estimates for Fiscal Year 2009-10 have been adjusted accordingly.

PROGRAM TITLE:

HAWAII CIVIL RIGHTS COMMISSION

PROGRAM-ID:

LBR-153

PROGRAM STRUCTURE NO: 020203 FISCAL YEAR 2008-09 **THREE MONTHS ENDED 09-30-09 NINE MONTHS ENDING 06-30-10 BUDGETED ACTUAL** % ACTUAL % BUDGETED ESTIMATED + CHANGE % + CHANGE BUDGETED + CHANGE **PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS** EXPENDITURES (\$1,000's) **OPERATING COSTS POSITIONS** 30.00 25.00 17 27.00 25.00 2.00 7 27.00 21.00 6.00 22 5.00 1,171 EXPENDITURES (\$1000's) 1,945 1,743 202 10 385 371 14 4 1,340 169 13 **TOTAL COSTS** POSITIONS 30.00 25.00 17 25.00 2.00 7 27.00 21.00 6.00 22 5.00 27.00 **EXPENDITURES (\$1000's)** 1,945 1,743 202 10 385 371 14 4 1,340 1,171 169 13

	FIS	CAL YEAR	2008-09		1	FISCAL YEAR	2009-10	- 1	
	PLANNED	ACTUAL	<u>+</u> CHANGE	%	PLANNED	ESTIMATED	± CHANG	Εİ	%
PART II: MEASURES OF EFFECTIVENESS			1	1]		-
1. % EMPLOY DISCRIM INVESTIG COMPLETED W/IN 1 YR	75	60	- 15	20	75	75	+	0	0
2. % FAIR HSG DISCRIM INVESTIG COMPLETED W/IN 150 DAY	75	87	+ 12	16	75	75	+	0	0
3. % PUBLIC ACCOM DISCRIM INVESTIG COMPLETED W/IN 1YR	75	54	- 21	28	75	75	+	0	0
4. % STATE SVC DISCRIM INVESTIG COMPLETED W/IN 1 YR	75	0	- 75	100	75	75	+	0	0
PART III: PROGRAM TARGET GROUP			1]		1	ļ. :	1	
NO. EMPLOYMENT DISCRIM COMPLAINTS FILED ANNUALLY	300	353	+ 53	18	300	300	+ :	0	0
2. NO. FAIR HOUSING DISCRIM COMPLAINTS FILED ANNUALLY	50	35	- , 15	30	50	50	+ -	0	0
3. NO PUBLIC ACCOMM DISCRIM COMPLAINTS FILED ANNUALLY	30	49	+ 19	63	30	30	+	0	0
4. NO. STATE SVCS DISCRIM COMPLAINTS FILED ANNUALLY	5	2	- 3	60	5	5	+	0	0
PART IV: PROGRAM ACTIVITY	1					+ 1		- 1	,
1. # INVESTIG/CLOSING EMPLOY DISCRIM CASES HRS 368-3	300	311	+ 11	4	300	300	+	0	0
2. #INVESTIG/CLOSING FAIR HSG DISCRIM CASES HRS 368-3	50	38	- 12	24	50	50	+	0	0
3. #INVESTIG/CLOSING ACCOMM DISCRIM CASES HRS 368-3	30	35	+ 5	17	30	30	+	0	0
 #INVESTIG/CLOSING STATE SVC DISCRIM CASES HRS368-3 	5	4	- 1	20	5	5	+	0	; O [

PROGRAM TITLE: HAWAII CIVIL RIGHTS COMMISSION

02 02 03 LBR 153

PART I - EXPENDITURES AND POSITIONS

Variances in Fiscal Year 2008-09 were due to the delay in filling positions.

Variances in the last three quarters of Fiscal Year 2009-10 are due to staff layoffs and abolishment of vacant positions.

PART II - MEASURES OF EFFECTIVENESS

Items 1, 3, and 4 - Variances in Fiscal Year 2008-09 were due to delays in filling positions resulting in less timely closing of employment, public accommodation, and state services discrimination cases.

Item 2 - Variance in Fiscal Year 2008-09 was due to the staff's efforts to complete fair housing discrimination investigations within 150 days as required by federal contract.

PART III - PROGRAM TARGET GROUPS

Items 1 and 3 - Variances in Fiscal Year 2008-09 were due to the difficult economic period resulting in more employment and public accommodation discrimination complaints.

Items 2 and 4 - Variances in Fiscal Year 2008-09 were due to increased public awareness of the discrimination laws, resulting in less complaints in fair housing and state services.

PART IV - PROGRAM ACTIVITIES

Items 2 and 4 - Variances in Fiscal Year 2008-09 were due to increased public awareness of the discrimination laws resulting in less fair housing and state services investigations and closing of cases.

Item 3 - Variance in Fiscal Year 2008-09 was due to the difficult economic period resulting in more public accommodation discrimination investigations and closing of cases.

PROGRAM TITLE: DISABILITY COMPENSATION PROGRAM

PROGRAM-ID:

LBR-183

PROGRAM STRUCTURE NO: 020204

	FISC	AL YEAR 2	008-09		THREE!	MONTHS EN	NDED 09-30-09)	NINE	MONTHS END	DING 06-30-10	
	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ESTIMATED	+ CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	117.00 28,913	101.00 21,129	- 16.00 - 7,784	14 27	106.00 6,990	101.00 6,352	- 5.00 - 638	· 5	106.00 21,637	88.00 21,610	- 18.00 - 27	17 0
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	117.00 28,913	101.00 21,129	- 16.00 - 7,784	14 27	106.00 6,990	101.00 6,352	- 5.00 - 638	5 9	106.00 21,637	88.00 21,610	- 18.00 - 27	17 0
					FISCAL YEAR 2008-09					FISCAL YEAR		
					PLANNED	ACTUAL	<u>+</u> CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS 1. % OF SUBJECT EMPLOYERS IN COMPL 2. % OF VOCATIONAL REHAB PARTCPNTS 3. % COMPLAINT PYMT W/IN 30 DAYS/CAL 4. % COMPLAINT PYMT W/IN 10 DAYS/CAL 5. % WORKER'S COMP DECISIONS W/IN 6 6. % APPEAL WC DEC UPHELD VS. DEC H 7. % CASES SCHEDULED FOR HEARING V	S RTN TO WORK CULATE CORR C CORRECTLY D DAYS OF HEA EARD BY LAB B		80 90 0.005 0.007 99 97	82 89 .005 .004 99 96 92	- 1 + 0 - 0.003 + 0	0 43 0 1	80 90 0.005 0.007 99 97	90 .005 .007 99	+ 0 + 0 + 0 + 0 + 0 + 0 + 2	0 0 0 0 0 0 0 2		
PART III: PROGRAM TARGET GROUP 1. SUBJECT EMPLOYERS 2. COVERED WORKERS - TDI & PHC 3. COVERED WORKERS - WC 4. WORKERS REQUIRING SERVICES - WC 5. TEMPORARY TOTAL DISABLED WORKE	RS				 33400 595100 597600 48000 13500	33400 594400 596940 46329 11642	- 700 - 660 - 1671	0 0 0 0 3 14	33400 595100 597600 48000 13500	580900	- 17000 - 16700 - 1000	1 3 3 2 11
PART IV: PROGRAM ACTIVITY 1. INVESTIGATIONS (WC, TDI, PHC) 2. AUDITS (WC, TDI, PHC) 3. PLANS REVIEW (TDI, PHC) 4. EMPLOYER EDUCATION AND REGISTRATION TOTAL CLAIMS - NEW (WC) 6. CLAIMS CLOSED (WC) 7. HEARINGS (WC) 8. DECISIONS (WC) 9. REFERRAL TO REHABILITATION TRAINI				;	22000 850 10000 4900 25000 28000 2400 9000 450	,	+ 121 + 609 - 663 - 1709 - 3272 + 133 - 977	44 14 6 14 7 12 6 11	22000 850 10000 4900 25000 28000 2400 9000 450	30000 850 10000 4500 24000 26000 2500 8500 450	+ 0 + 0 - 400 - 1000 - 2000 + 100 - 500	36 0 0 8 4 7 4 6

PROGRAM TITLE: DISABILITY COMPENSATION PROGRAM

02 02 04 LBR 183

PART I - EXPENDITURES AND POSITIONS

The variances in Fiscal Year 2008-09 were due to vacant positions pending the recruitment process and overestimating the Workers' Compensation benefit payments from the Special Compensation Fund.

The variance in the last three quarters of Fiscal Year 2009-10 is due to staff layoffs.

PART II - MEASURES OF EFFECTIVENESS

Item 4 - The variance in Fiscal Year 2008-09 was due to increased awareness of the temporary disability insurance laws resulting in less complaints.

PART III - PROGRAM TARGET GROUPS

Item 5 - The variance in Fiscal Year 2008-09 was due to promoting a safe work environment resulting in less temporary total disabled workers. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.

PART IV - PROGRAM ACTIVITIES

Items 1 and 2 - The variances in Fiscal Year 2008-09 were due to an increase in investigating and auditing Certificate of Compliance requests from companies that seek to do business with the State and Counties of Hawaii. The Fiscal Year 2009-10 estimate has been adjusted accordingly.

Item 4 - Variance in Fiscal Year 2008-09 was due to the difficult economic period resulting in less employer education and registrations.

Items 6 and 8 - Variances in Fiscal Year 2008-09 were due to delay in filling vacant positions resulting in less workers' compensation claims closed and decisions issued.

REPORT V61 7/28/10

PROGRAM TITLE:

OFFICE OF LANGUAGE ACCESS

PROGRAM-ID: LBR-316
PROGRAM STRUCTURE NO: 020205

FISCAL YEAR 2008-09 THREE MONTHS ENDED 09-30-09 **NINE MONTHS ENDING 06-30-10** BUDGETED ACTUAL + CHANGE % ACTUAL % BUDGETED ESTIMATED + CHANGE % BUDGETED + CHANGE PART I: EXPENDITURES & POSITIONS **RESEARCH & DEVELOPMENT COSTS POSITIONS** EXPENDITURES (\$1,000's) **OPERATING COSTS POSITIONS** 6.00 5.00 1.00 17 5.00 5.00 0.00 0 5.00 1.00 4.00 80 EXPENDITURES (\$1000's) 440 350 90 20 98 98 0 333 295 38 11 **TOTAL COSTS POSITIONS** 6.00 5.00 1.00 17 5.00 5.00 0.00 0 5.00 1.00 4.00 80 **EXPENDITURES (\$1000's)** 440 350 90 20 98 98 0 333 295 38 11

				ļ Fi	SCAL YEAR	2008-09		FISCAL YEAR 2009-10				
				PLANNED	ACTUAL	<u>+</u> CHANGE	%	PLANNED	EȘTIMATED	± CHANGE	%	
PART II: MEASURES OF EFFECTIVENESS 1. % STATE AGENCIES IN COMPLIANCE W/ LANG ACCESS REQ	1	i	£.	90	80	- 10	 11 .	90	70	- 20	22	
PART III: PROGRAM TARGET GROUP 1. NUMBER OF STATE AGENCIES		i		25	25	+ 0	; 0	 25	18	- 7	28	
PART IV: PROGRAM ACTIVITY 1. NUMBER OF TECHNICAL ASSISTANCE MEETINGS 2. NO. LANG PROF BARR ELIM THRU INFORMAL/FORMAL METH				 40 20		 - 5 - 2	13 10	 40 20	20 10	- 20 - 10	50 50	

PROGRAM TITLE: OFFICE OF LANGUAGE ACCESS

02 02 05 LBR 316

PART I - EXPENDITURES AND POSITIONS

Variances in Fiscal Year 2008-09 were due to delay in filling the vacant position and legislative reduction.

Variances in the last three quarters of Fiscal Year 2009-10 are due to staff layoffs and furlough savings.

PART II - MEASURES OF EFFECTIVENESS

Item 1 - Variance in Fiscal Year 2008-09 was due to agencies unable to implement their language access plans due to lack of resources. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.

PART III - PROGRAM TARGET GROUPS

Item 1 - Variance in Fiscal Year 2009-10 is due to a decrease in the number of state agencies submitting revised language access plans due to lack of resources.

PART IV - PROGRAM ACTIVITIES

- Item 1 Variance in Fiscal Year 2008-09 was due to a decrease in requests from agencies and a decrease in program resources. Variance in Fiscal Year 2009-10 is due to staff layoffs.
- Item 2 Variance in Fiscal Year 2008-09 was due to a decrease in requests from the limited english proficient community. Variance in Fiscal Year 2009-10 is due to staff layoffs.

STATE OF HAWAII

PROGRAM TITLE:

LABOR ADJUDICATION

PROGRAM-ID:

PROGRAM STRUCTURE NO: 0203

REPORT V61 7/28/10

	FISC	FISCAL YEAR 2008-09						MONTHS EN	NDED	09-30-09)	NINE	MONTHS EN	DING 06-30-10	ŀ
	BUDGETED	ACTUAL	± CHA	NGE	%	BUDGE	TED	ACTUAL	± c	HANGE	%	BUDGETED	ESTIMATED	+ CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)			·												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	23.80 2,198	17.05 1,893		6.75 305	28 14	_	1.80 494	18.05 425	-	3.75 69	17 14	21.80 1,711	18.80 1,102	- 3.00 - 609	14 36
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	23.80 2,198	17.05 1,893	-	6.75 305	28 14		1.80 494	18.05 425	-	3.75 69	17 14	21.80 1,711	18.80 1,102	- 3.00 - 609	14 : 36
	****		FIS	CAL YEAR 2	2008-0	9			ISCAL YEAR	2009-10					
						PLANNE	D	ACTUAL	<u>+</u> CH	ANGE	%	PLANNED	ESTIMATED	<u>+</u> CHANGE	%
PART II: MEASURES OF EFFECTIVENESS 1. % DECISIONS RENDERED ON A TIMELY	BASIS (30 DAY	S)					80	93	 +	13	16	80	 80	+ 0	0

Intermediate Level Program
No Narrative
(See Lowest Level Programs for Explanation of Variances)

PROGRAM TITLE: HAWAII LABOR RELATIONS BOARD

PROGRAM-ID: PROGRAM STRUCTURE NO: 020301

LBR-161

REPORT V61 7/28/10

	FISC	AL YEAR 2	008-09	9		THREE	MONTHS E	NDED	09-30-09	1	NINE	MONTHS EN	DING	06-30-10	
	BUDGETED	ACTUAL	± CI	HANGE	%	BUDGETED	ACTUAL	. ± 0	CHANGE	%	BUDGETED	ESTIMATED	<u>+</u> c	HANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)		:													
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	1.00 466	1.00 480	+ +	0.00 14	0 3	1.00 107	1.00 107	+	0.00	0 0	1.00 383	1.00 321	+	0.00 62	0 16
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	1.00 466	1.00 480	+	0.00 14	0 3	1.00 107	1.00 107	+++	0.00	0 0	1.00 383	1.00 321	+	0.00	0 16
				-		FIS	CAL YEAR	2008-	09			FISCAL YEAR	2009	-10	
						PLANNED	ACTUAL	<u>+</u> C	HANGE	%	PLANNED	ESTIMATED	<u>+</u> C	HANGE	%
PART II: MEASURES OF EFFECTIVENESS 1. % DECISNS RENDERED ON TIMELY BASE 2. % OF DECISIONS UPHELD ON APPEAL	SIS (W/IN 30 DA	YS)				 80 40	93 67	+	13 27	16 68	 80 40	80 40	 + +	0 0	0
PART III: PROGRAM TARGET GROUP 1. PUBLIC EMPLOYERS 2. PUBLIC EMPLOYEE ORGANIZATIONS 3. PUBLIC EMPLOYEES (IN THOUSANDS) 4. PRIV EMPLOYERS COVERED BY HI LAB 5. PRIV EMPLOYEE ORGS COVERED BY H 6. PRIV EMPLOYEES (000S) COVERED BY	I LABOR RELAT	NS ACT				9 6 59 21939 50	9 6 61 21939 50 343	 + + + +	0 0 2 0 0 0	0 0 3 0 0	9 6 59 21939 50 343	9 6 59 21939 50 343	+ + + + + +	0 0 0 0 0 0	0 0 0 0 0
PART IV: PROGRAM ACTIVITY						<u> </u>	<u> </u>	<u> </u>	1		<u> </u>			·	
 PROHIBITED PRACTICE COMPLAINTS DECLARATORY RULINGS REQUESTED PETITIONS FOR CLARIFICATION OR AM 		INIT		r	\$.	40 4 3	-		5 3 3	13 75 100	40 4 3	40 4 3	+++++++++++++++++++++++++++++++++++++++	0 0 0	0 0 0
4. REPRESENTATION PROCEEDINGS AND5. CIRCUIT/SUPREME COURT APPEALS6. REFUND OF UNION DUES TO NONMEMI						3 8 1	•	- + -	3 15 1	100 188 100	3 8 1	3 8 1	++++	0 0 0	0 0 0
7. IMPASSE ASSISTANCE 8. OCCUPATIONAL SAFETY AND HEALTH A	APPEALS				11 15	11 33	1	0 18	0 120	· 0 20	0 20	۰+	0	0	

PROGRAM TITLE: HAWAII LABOR RELATIONS BOARD

02 03 01 LBR 161

PART I - EXPENDITURES AND POSITIONS

Variance in the last three quarters of Fiscal Year 2009-10 is due to furlough savings.

PART II - MEASURES OF EFFECTIVENESS

Items 1 and 2 - Variances in Fiscal year 2008-09 were due to the Board's continuous efforts to render timely and reliable decisions.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

Items 1-8 - Variances for Fiscal Year 2008-09 were due to under or over estimations in the various categories. As the Board's case load depends on the factors outside of its control, estimated levels of program activities can only be approximated.

VARIANCE REPORT

REPORT V61 7/28/10

PROGRAM TITLE:

LABOR & INDUSTRIAL RELATIONS APPEALS BOARD

PROGRAM-ID:

LBR-812

PROGRAM STRUCTURE NO: 020302

	FISC	FISCAL YEAR 2008-09					MONTHS E	NDED	09-30-09		NINE	MONTHS END	OING 06-30-	0
	BUDGETED	ACTUAL	± Cł	HANGE	%	BUDGETED	ACTUAL	<u>+</u> (CHANGE	. ,%	BUDGETED	ESTIMATED	+ CHANG	≣ %
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)										:				
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	12.00 828	10.00 837	-+	2.00 9	17 1	10.00 166	10.00 166	+ +	0.00	0 0	10.00 594	9.00 50	- 1.00 - 544	
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	12.00 828	10.00 837		2.00 9	17 1	10.00 166	10.00 166	+	0.00	0	10.00 594	9.00 50	- 1.00 - 544	10 92
						FiS	CAL YEAR	2008-	-09			FISCAL YEAR	2009-10	
						PLANNED	ACTUAL	<u>+</u> C	HANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS 1. % OF APPEALS RESOLVED IN 15 MONT 2. % OF BOARD DECISIONS UPHELD BY A		RT				60 90	60 65	 + -	0 25	0 28	60 90	60 80	+ 0	
PART III: PROGRAM TARGET GROUP 1. NUMBER OF APPEALS FILED						600	635	 +	35	6	600	600	+ 0	0
PART IV: PROGRAM ACTIVITY 1. NUMBER OF PRE-HEARING CONFEREN 2. NUMBER OF SETTLEMENT/STATUS COI 3. NUMBER OF HEARINGS HELD 4. NUMBER OF MOTION HEARINGS HELD		ELD			600 500 100 250	000	•	32 214 3 12	5 43 3 5	600 500 100 250	650	+ 0 + 150 + 0 + 0		

PROGRAM TITLE: LABOR & INDUSTRIAL RELATIONS APPEALS BOARD

02 03 02 LBR 812

PART I - EXPENDITURES AND POSITIONS

Variance in Fiscal Year 2008-09 was due to delay in hiring.

Variances in the last three quarters of Fiscal Year 2009-10 are due to staff layoffs and furlough savings.

PART II - MEASURES OF EFFECTIVENESS

Item 2. Variance in Fiscal Year 2008-09 was due to the appellate court ruling in 20 cases that were on appeal. Of these cases, seven were vacated and remanded. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

Item 2. Variance in Fiscal Year 2008-09 was due to the Board encouraging party litigants to resolve cases through settlement rather than going to hearing. In order to facilitate settlement, the Board conducted multiple settlement conferences. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.

VARIANCE REPORT

REPORT V61 7/28/10

PROGRAM TITLE:

EMPLOYMENT SECURITY APPEALS REFEREES' OFFICE

PROGRAM-ID:

LBR-871

PROGRAM STRUCTURE NO: 020303

	FISC	AL YEAR 2	008-09		THREE	MONTHS EN	NDED 09-30-09)	NINE			
	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ACTUAL	± CHANGE	%	BUDGETED	ESTIMATED	+ CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	10.80 904	6.05 576	- 4.75 - 328	44 36	10.80 221	7.05 152	- 3.75 - 69	35 31	10.80 734	.8.80 731	- 2.00 - 3	19 0
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	10.80 904	6.05 576	- 4.75 - 328	1	10.80 221	7.05 152	- 3.75 - 69	35 31	10.80 734	8.80 731	- 2.00 - 3	19 0
					l FIS	CAL YEAR:	2008-09		:	FISCAL YEAR	2009-10	
					PLANNED	ACTUAL	± CHANGE	%	PLANNED	ESTIMATED	+ CHANGE	%
PART II: MEASURES OF EFFECTIVENESS 1. % HEARINGS SCHEDULED W/IN 30 DAY 2. % APPEALS DECISIONS ISSUED W/IN 3					89 92	95 95	 + 6 + 3	7 7	89 92	95 95	+ 6 + 3	7
PART III: PROGRAM TARGET GROUP 1. NUMBER OF APPEAL REQUESTS RECE	IVED				4300	4650	 + 350	 8	3950	5400	+ 1450	37
PART IV: PROGRAM ACTIVITY 1. NUMBER OF APPEALS HEARINGS HELD 2. NUMBER OF APPEALS DECISIONS ISSU		4350 4300	4400 4488	+ 50 + 188	 1 4	4050 3850	5400 5450	+ 1350 + 1600	 33 42			

PROGRAM TITLE: EMPLOYMENT SECURITY APPEALS REFEREES' OFFICE

02 03 03 LBR 871

PART I - EXPENDITURES AND POSITIONS

Variances in Fiscal Year 2008-09 and the first quarter of Fiscal Year 2009-10 were due to the delay in filling of vacant positions pending the recruitment process.

Variance in the last three quarters in Fiscal Year 2009-10 is due to abolishment of vacant positions.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

Item 1 - Variance in the number of appeal requests received for Fiscal Year 2009-10 is due to the unemployment rate increasing to 7%.

PART IV - PROGRAM ACTIVITIES

Items 1 and 2 - Variances in Fiscal Year 2009-10 are due to the unemployment rate increasing to 7%.

REPORT V61 7/28/10

PROGRAM TITLE:

OVERALL PROGRAM SUPPORT

PROGRAM-ID:

PROGRAM STRUCTURE NO: 0204

	FISC	AL YEAR 2	008-09		THREE	MONTHS EI	NDED 09-30-09)	NINE	MONTHS END	DING 06-30-10	
	BUDGETED	ACTUAL	+ CHANG	%	BUDGETED	ACTUAL	+ CHANGE	·%	BUDGETED	ESTIMATED	+ CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)			:									.*
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	99.94 6,601	74.00 5,898	- 25.9 ⁴		95.52 1,780	73.00 1,489	- 22.52 - 291	24 16	95.52 5,828	66.58 5,534	- 28.94 - 294	30 5
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	99.94 6,601	74.00 5,898	- 25.9 ²		95.52 1,780	73.00 1,489	- 22.52 - 291	24 16	95.52 5,828	66.58 5,534	- 28.94 - 294	30 5
		L FISCAL YEAR 2008-09				FISCAL YEAR 2009-10						
					PLANNED	ACTUAL	<u>+</u> CHANGE	%	PLANNED	ESTIMATED	± CHANGE	%
PART II: MEASURES OF EFFECTIVENESS 1. % FEDERALLY-MANDATED REPORTS TI		 99	99	+ 0	0	99	99	+ 0	0			

Intermediate Level Program
No Narrative
(See Lowest Level Programs for Explanation of Variances)

REPORT V61 7/28/10

PROGRAM TITLE:

DATA GATHERING, RESEARCH AND ANALYSIS

PROGRAM-ID:

LBR-901

PROGRAM STRUCTURE NO: 020401

FISCAL YEAR 2008-09

THREE MONTHS ENDED 09-30-09

NINE MONTHS ENDING 06-30-10

BUDGETED ACTUAL ± CHANGE

PART I: EXPENDITURES & POSITIONS
RESEARCH & DEVELOPMENT COSTS

BUDGETED ACTUAL ± CHANGE

DADE I EVENINE ELECTRICA	BUDGETED	ACTUAL	<u>+</u> CHANGE	%	BUDGETED	ACTUAL	<u>+</u> CHANGE	%	BUDGETED	ESTIMATED	± CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)		:										
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	37.00 2,907	25.00 2,125		32 27	35.00 694	25.00 536	- 10.00 - 158	29 23	35.00 2,306	21.00 2,241	- 14.00 - 65	40 3
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	37.00 2,907	25.00 2,125	- 12.00 - 782	32 27	35.00 694	25.00 536	- 10.00 - 158	29 23	35.00 2,306	21.00 2,241	- 14.00 - 65	40 3

	IFIS	CAL YEAR	2008-	-09			FISCAL YEAR 2009	-10	
	PLANNED	ACTUAL	<u>+</u> Cl	HANGE	%	PLANNED	ESTIMATED + CH	IANGE	%
PART II: MEASURES OF EFFECTIVENESS					I				
FEDERALLY-MANDATED REPORTS THAT MEET DEADLINES	99	99	+	0	0	99	99 +	0)	. 0
2. DEGREE OF SATIS OF USERS OF RESEARCH PROD & SERV	90	90	+	0	0	90	90 +	0]	0
PART III: PROGRAM TARGET GROUP]		1	1	1				
NO. OF USERS OF RESEARCH PRODUCTS AND SERVICES	245000	221800	-	23200	9	250000	226500 -	23500	9
PART IV: PROGRAM ACTIVITY	I		1	. [. 1				
 NO. MANDATED REPTS PRODUCED FOR INT & EXT AGENCIES 	56	- 56	į +	0	0	60	60 +	0	0 j
2. NO. ONLINE/HARDCOPY PUBLICATIONS ARTICLES & REPORT	67	66	j -	1	1	70	64 -	6	9 j
3. NO. OF OUTREACH AND EDUCATION FORUMS CONDUCTED	1	1	+	0	0	2	2 +	0	0

PROGRAM TITLE: DATA GATHERING, RESEARCH AND ANALYSIS

02 04 01 LBR 901

PART I - EXPENDITURES AND POSITIONS

Variances in Fiscal Year 2008-09 and the first quarter of Fiscal Year 2009-10 were due to vacant federally funded positions.

Variance in the last three quarters of Fiscal Year 2009-10 is due to staff layoffs and abolishment of vacant federally funded positions.

PART II - MEASURES OF EFFECTIVENESS

No significant variances.

PART III - PROGRAM TARGET GROUPS

No significant variances.

PART IV - PROGRAM ACTIVITIES

No significant variances.

REPORT V61 7/28/10

PROGRAM TITLE:

GENERAL ADMINISTRATION

PROGRAM-ID: PROGRAM STRUCTURE NO: 020402

LBR-902

	FISC	AL YEAR 2	008-09		THREE	MONTHS EI	NDED 09-30-0	9	NINE	MONTHS EN	DING 06-30-10	
	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ACTUAL	+ CHANGE	%	BUDGETED	ESTIMATED	+ CHANGE	%
PART I: EXPENDITURES & POSITIONS RESEARCH & DEVELOPMENT COSTS POSITIONS EXPENDITURES (\$1,000's)												
OPERATING COSTS POSITIONS EXPENDITURES (\$1000's)	62.94 3,694	49.00 3,773			60.52 1,086	48.00 953	- 12.52 - 133	21 12	60.52 3,522	45.58 3,293	- 14.94 - 229	25 7
TOTAL COSTS POSITIONS EXPENDITURES (\$1000's)	62.94 3,694	49.00 3,773	- 13.94 + 79		60.52 1,086	48.00 953	- 12.52 - 133	21 12	60.52 3,522	45.58 3,293	- 14.94 - 229	25 7
					FIS PLANNED	CAL YEAR	2008-09 + CHANGE	1 0/		FISCAL YEAR ESTIMATED		%
PART II: MEASURES OF EFFECTIVENESS 1. % VENDOR PAYMENTS MADE WITHIN 3 2. % FED-MANDATED FISCAL REPORTS T 3. % PERSONNEL, CLASSIFICATIONS, TRAI 4. % GRIEVANCES RESOLVED BEFORE AI 5. % DATA PROCESSING REQUESTS COM	£.	97 97 97 20	97 97 98	+ 0 + 0 + 1 + 5	0 0 1 25	97 97 97 20 88	97 97	+ 0 + 0 + 1 + 5 - 24	0 0 1 25 27			
PART III: PROGRAM TARGET GROUP 1. NUMBER OF EMPLOYEES (DEPARTMEN 2. NUMBER OF PROGRAM AND ATTACHE	•		÷		 550 15	¹ 605 15	•		 550 14	577 15	,	5 7
PART IV: PROGRAM ACTIVITY 1. NUMBER OF PURCHASE ORDERS PROG. 2. NUMBER OF PCARD TRANSACTIONS PI 3. NO. FED-MANDATED FISCAL REPORTS 4. NO. OF FISCAL MONITORING COMPLET 5. NO. PERSONNEL CLASSIFICATION AND 6. NO. OF GRIEVANCES FILED 7. NO. DATA PROCESSNG REQUESTS REC		425 3700 24 1 1750 3	2700 2363 24 1 900 8 1151	- 1337 + 0 + 0 - 850 + 5	0 49 167	425 3700 24 1 1500 3	24	+ 2275 - 1200 + 0 + 0 - 700 + 5 + 170	535 32 0 0 47 167 21			

PROGRAM TITLE: GENERAL ADMINISTRATION

02 04 02 LBR 902

PART I - EXPENDITURES AND POSITIONS

Variances in Fiscal Year 2008-09 and the first quarter of Fiscal Year 2009-10 were due to delay in filling positions pending the recruitment process.

Variance in the last three quarters of Fiscal Year 2009-10 is due to staff layoffs and abolishment of vacant positions.

PART II - MEASURES OF EFFECTIVENESS

Item 4 - Variance in Fiscal Year 2008-09 was due to the effort of the personnel office to resolve grievances before arbitration. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.

Item 5 - Variance in Fiscal Year 2009-10 is due to staff lay-offs in the Electronic Data Processing Systems Office.

PART III - PROGRAM TARGET GROUPS

Item 1 - Variance in Fiscal Year 2008-09 was due to filling of positions in the Unemployment Insurance Program.

PART IV - PROGRAM ACTIVITIES

- Items 1 Variance in Fiscal Year 2008-09 was due to new cost accounting system for the federally funded programs resulting in more purchase orders processed. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.
- Item 2 Variance in Fiscal Year 2008-09 was due to a reduction in general funds resulting in less poard transactions processed. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.
- Item 5 Variance in Fiscal Year 2008-09 was due to delay in filling positions resulting in less personnel transactions. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.
- Item 6 Variance in Fiscal Year 2008-09 was due to employees being

more knowlegeable of the collective bargaining agreement resulting in more grievances filed. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.

Item 7 - Variance in Fiscal Year 2008-09 was due to more help desk requests for installation, repair and reconfiguration of computers. The estimate for Fiscal Year 2009-10 has been adjusted accordingly.